



## Management Update

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## 1. Economic Development:

### CoWorking Europe: 8<sup>th</sup> – 10<sup>th</sup> November

The Economic Development office and International Relations are partnering with the European CoWorking Federation to assist in delivering the European Coworking Conference in Croke Park in November of this year. The Conference will be opened by the Lord Mayor who will also host a reception in City Hall that evening for the delegates. The Economic Development Office will be presenting on the findings of a research paper on Enterprise Space in Dublin City, which is currently being drafted.



On Monday 28<sup>th</sup> August and In anticipation of the Lord Mayors attendance at the conference, the Economic Development Office organised a visit for him to Dublin's newest co-working facility, space @ Dawson Street Dublin 2, operated by Dublin BIC. The Lord Mayor met with Snaoibhe Bolder, the operations manager and Michael Culligan, CEO of Dublin BIC. The Lord Mayor also met a number of the businesses who calls the centre home. Since opening in April, the centre now has 165 people working there.



**re:publica: 7<sup>th</sup> - 8<sup>th</sup> September**

re:publica is one of the largest and most exciting conferences about digital culture in the world. Since its foundation in 2007 in Berlin, it has grown from a cozy blogger meeting with 700 participants into a wide-ranging “society conference”, attracting 9,000 visitors at the eleventh edition of re:publica. At the event representatives of digital culture share their knowledge and decision-making tools, and discuss the future of the information society. Here they can mingle with activists, scientists, hackers, entrepreneurs, NGOs, journalists, social media influencers, marketing experts, and many others.

This type of event fosters innovation and creates synergies between the various attendees and contributors. The promoters have promoted gender equality where almost half of re:publica speakers are female – far more than at many other similar events. re:publica Dublin will take place from 7-8<sup>th</sup> of September 2017 at the Light House Cinema in Smithfield Dublin 8, and is being supported by the Economic Development Office.



### **UPRISE 6: October 26<sup>th</sup>**

Following on from the success of our partnership with UPRISE 4 held in Dublin in 2016, Dublin City Council is sponsoring a “FinTech & Entrepreneurship” stage at UPRISE 6 scheduled to be held in the RDS this October. UPRISE festival celebrates the enterprise and start-up eco-system in a unique, engaging and exciting way featuring a start-up market place, investor panels, workshops, speaker’s stages with music and food. This project will be delivered as part of our commitment to hold a FinTech event as set out in the Dublin Regional Enterprise Development Strategy.



### **Flanders Waterways Trade Mission to Dublin: 21<sup>st</sup> September**

Dublin City Council (Economic Development Office & International Relations) will host a trade delegation from Flanders in September. De Vlaamse Waterweg nv (Flemish Waterways plc) manages and develops the inland waterways through a powerful structure that contributes to the economy, welfare and dynamic of the Flemish region. De Vlaamse Waterweg nv boosts inland navigation, manages water control and enhances the appeal of the waterways for both commercial and recreational use, including the development of tourism and the discovery of nature.

The mission to Dublin will include an evening reception with the Lord Mayor and a business connection event aimed at bring together enterprise and start-ups in Dublin with their counterparts from Flanders with a view to supporting shared learning and the development of new business opportunities. The Flanders contingent will consist of approximately 40 businesses and delegates seeking to develop new trade opportunities with their Irish counterparts.

## HPRA launches New Cosmetics Information Pack to help SMEs and Start-ups



The Health Products Regulatory Authority (HPRA) has launched a free cosmetics product information pack for SMEs and start-up businesses in Ireland. The pack includes information on the regulatory steps a business needs to take to place and maintain a cosmetic product on the market in Ireland. The national regulator will also host a series of cosmetics information evenings in Leitrim, Limerick and Dublin in October where speakers from the HPRA and Local Enterprise Offices will offer cosmetics business owners guidance on the regulatory and local supports available to those setting up and growing a business in Ireland. Pictured at the launch of the pack are: Aoife Farrell, Cosmetics Compliance Manager, HPRA, and Steven O'Gara, Senior Economic Development Officer, Dublin City Local Enterprise Office. Dublin City LEO will participate at the information evening for Dublin on October 12<sup>th</sup> at the HPRA's Earlsford Terrace Office.

<http://www.hpra.ie/homepage/cosmetics/news-events/item?t=/new-cosmetics-information-pack-to-help-smes-and-start-ups&id=ba530826-9782-6eee-9b55-ff00008c97d0>



## Dublin Comic Con: 2017 - Zero2Hero - Superpower your business!



On August 12/13, thousands of comic, movie, TV, Superhero and games fans descended on the Dublin Convention centre for one of the year's most unusual, fun and exciting events. In its fifth year, Dublin Comic Con represented an opportunity for the Economic Development Office to connect with a new audience of entrepreneurs in the game design and creative space and to showcase the ways in which the LEO Dublin City can support start-ups through financial supports and business mentoring.

Steven O'Gara from the Economic Development Office hosted a panel entitled #Zero2Hero and highlighted the ways that the Dublin City Council support different types of business. The panel featured a Q&A session with Niamh Herrity from Pink Kong Animation Studios, a LEO Dublin City Client and Dublin City National Enterprise Award winner. There followed an introduction to 3 of the business mentors from LEO Dublin City with Susan Moran, Clodagh O'Brien and Aisling Hurley who spoke about the importance of business planning and how the mentoring programme with LEO can help people seeking to start their own new business.



## Hard Working Class Hero's: 2017 Sept 28<sup>th</sup> – 30<sup>th</sup>



Dublin City Council will partner with Hard Working Class Heroes (HWCH) for their 2017 event to promote Irish musical enterprise and its potential for the economy. Since its beginning in 2003, HWCH has grown, morphed and developed into a much bigger and more wide-ranging event. Live music is still HWCH's chief attraction. Last autumn, the festival hosted over 60 gigs per day from Irish acts in venues across the city over three nights.

HWCH also features an influential and highly regarded, internationally attended music industry convention, free daytime gigs in quirky Dublin spaces under the HWCH & the City banner and other sundry offshoots; Like Iceland Airwaves (Reykjavík), The Great Escape (Brighton), Canadian Music Week (Toronto) and Eurosonic (Groningen).

HWCH is an event with a proven pedigree when it comes to showcasing new and exciting talent. The key difference is that international agents, festival bookers, record labels, publishers, managers, event curators, journalists, editors, radio DJs and taste-makers come to HWCH to find new Irish acts only. At HWCH 2017, Dublin City LEO will launch a Start Your Own Business (SYOB) course aimed at developing the business skills required to succeed in the music industry.

## Connexions Dublin: 29<sup>th</sup> September – 1<sup>st</sup> October 2017



ConneXions is a forum and event focused on Digital Technology, Culture and Education in France and Ireland. It will bring together French and Irish professionals, investors, students, accelerators and companies from these fields around the general topic of Digital & Creative City.

It will feature a Hackathon with a €2,500 prize pool sponsored by Dublin City Council, space for Start-ups to exhibit and meet potential investors, networking time, panel discussions and talks by key industry professionals.

It is organised by the Embassy of France in Ireland, in partnership with Business France and the French Tech Dublin Community and is supported by Dublin City Council - Economic Development Office and the Local Enterprise Office Dublin City. It takes place from Friday 29th September to Sunday 1<sup>st</sup> October 2017 at Richmond Barracks, Dublin 8. <http://connexions.ie/>

### Report on Social Enterprise Training Programme 2017:

The Social Enterprise Training Course is designed to help Social Entrepreneurs and people involved in social enterprises to learn key skills and develop their expertise in 4 core areas. The core areas of the course are: Management, Sales, Marketing and Finance. Each session will be delivered by an Expert Tutor and will involve discussion, exercises and relevant tool development. The course is part of the commitment from Dublin City - Social Enterprise Committee to support social enterprises and their development in the city. It has adopted a strategic approach which includes:



The course is subsidised by: Local Enterprise Office - Dublin City and Dublin City Council. It is supported by: Inner City Enterprise; Northside Partnership; DCU; NorDubCo; Carmichael Centre; St. Andrews Resource Centre; Irish Social Enterprise Network.

## Social Enterprise Training Course -Evaluation Report

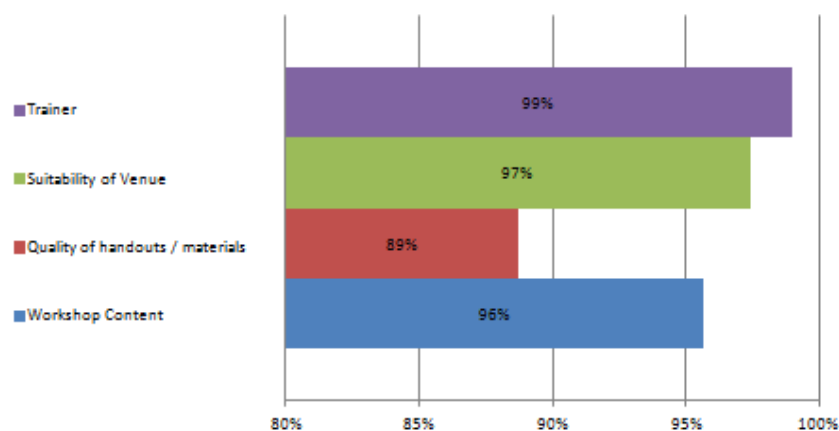
Course – Details		
Date	Session	Trainer
04.07.2017	Management	Chris MM Gordon & Bernie Walsh
11.07.2017	Finance	Sheila Ryder (Optimum Ltd)
18.07.2017	Sales	Ronnie Harrison (Optimum Ltd)
25.07.2017	Marketing	Margaret Dorgan
Course Time: 09:30-13:30    Venue: DCC / LED Conference Room		



**Total Course Cost: €2,455**

**Income from Participants: €260**

### Overall - Participants Rating of the Course



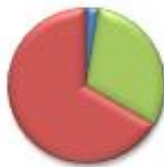
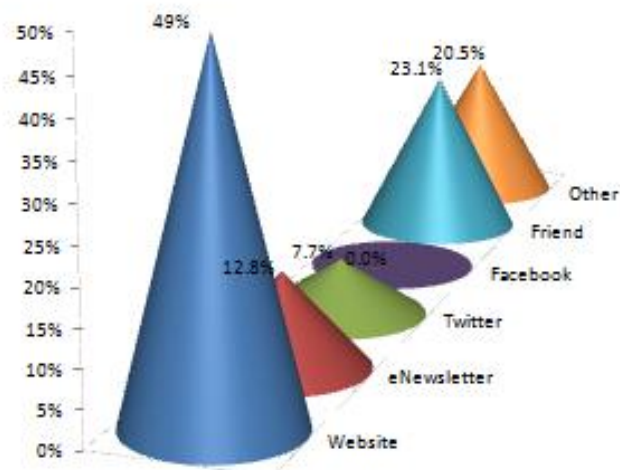
95% of Participants would recommend to a friend (5% undecided)

Comments from Participants: 'Very Much' 'Highly' 'Definitely'  
'I would highly recommend the training'

Other Training Topics – Participants are interested in:



**How Participants heard about the Course:**



67% of Participants were satisfied with the length of each training session  
 31% would prefer a longer training session  
 3% undecided

Suggested improvements:

- More Group-work / interactive content X2
- Resources on Social Enterprise Processes
- More Case Studies X3
- Longer course
- More focus on charity / social enterprise funding models
- Longer number of weeks – 8 week course
- More role play activity



Comments / Quotes from participants:

'I just want to say that I thoroughly enjoyed the first seminar. I have attended training sessions before elsewhere but there was something about the collective dynamic yesterday and that all of the information was interesting, relevant and engagingly delivered by Bernie and Chris made it superior'

'I really enjoyed the training with Sheila - and I actually got to put some of my learning into action yesterday while doing a tender - they were asking for financial ratios, which beforehand, I would have had zero clue about. But I was able to whip out the formulas that Sheila showed us and just do the job! That felt great!'

'Thanks for a great course. I found it highly informative and worthwhile, with some excellent presenters. Please let me know of any similar upcoming training, as I would love to take part!'

'Many thanks for organising the course. I really enjoyed it      'More training please'

'Overall an excellent course'      'Great opportunity to network & very engaging'

'Lovely relaxed atmosphere, very welcoming & collaborative. Great mix & very dynamic trainers'

'Very informative, I feel a bit better equipped now'      'Good practical steps to selling'

'I hope this is the start of lots of training courses'      'Very happy with trainer and content'

'Practical clear, enthusiastic delivery by extremely approachable, generous people'

'Really enjoyed the course, gave great insight and networking opportunities'

'Overall very good, great lesson, great content. Easy to receive and well presented'



## **2. Management Report from International Relations**

The Lord Mayor and Steven O’Gara, Senior Economic Development Officer Dublin City Council, will attend the re-scheduled meeting of EU Capital Mayors and the European Commission in Riga on 21<sup>st</sup> & 22<sup>nd</sup> September where a declaration on strengthening the role of EU capital cities for growth and unity within the urban agenda for the EU will be signed.

The International Relations Unit collaborated with the Mayor of Dublin Ohio on agreeing a protocol between the two cities which was signed by the Lord Mayor during his visit to Dublin Ohio from 3<sup>rd</sup> to 6<sup>th</sup> August. The protocol commits both cities to carry out, subject to the availability of personnel and resources, exchanges and cooperation between the two cities in various forms in the fields of economy, culture, sports, education, youth and Smart City to promote common prosperity and development.

The element of economic development presentations was very strong and wide-ranging particularly the discussion on “The Global Island – how Ireland is confronting the challenge of Brexit” led by the Irish Vice Consul in the Mid West. The Lord Mayor and Greg Swift outlined the advantages of Dublin for investment and tourism and met representatives of Ohio businesses. It was agreed that we would send economic reports on talent, infrastructure and housing to Dublin Ohio and to link with them on ageing policies and initiatives and Smart Cities. The Lord Mayor will host a reception for a visiting business group from Dublin Ohio in September.

A delegation of 13 people from Moscow, including the Minister for External, Economic and International Relations, visited Dublin on 24<sup>th</sup> and 25<sup>th</sup> July. The delegation was welcomed by the Lord Mayor and Brendan Kenny in the Mansion House before departing for Bull Island Interpretive Centre where they were met by Shane Casey Biodiversity Officer. They then visited St. Anne’s Park and were briefed by Mick Harford District Parks Superintendent. Following lunch in Moloughney’s Restaurant Clontarf they were brought to Fr. Collin’s Park and met Kieran O’Neill Landscape Architect. The following day we arranged a visit for them to Ardgillan Castle where the Mayor and Chief Executive of Fingal County Council met them.

The Mayor of Pula and the President of the Region of Istria, Croatia along with five other delegates will be in Dublin on 12<sup>th</sup> and 13<sup>th</sup> September to learn from Dublin's experience of EU funded projects. We are arranging for them to meet the Lord Mayor and appropriate officials.

A delegation led by the Mayor Dangjin City in South Korea will be in Dublin on 20<sup>th</sup> September where they wish to learn about Dublin City Local Government. We have arranged for Vincent Norton to meet them.

The Building & Urban Development Technology Club of Agoria Belgium will be in Dublin on 14<sup>th</sup> & 15<sup>th</sup> September. Their interest is in the Dublin City Development Plan and we have arranged for Kieran Rose to meet them.

We are also working on requests for visits from Lviv Ukraine and Beijing China in September. We are collaborating with Bord Bia on a visit by Shanghai government officials, trade, media and chefs to Dublin in September. Bord Bia is working on an EU co-financed programme to promote EU beef and lamb in China, Hong Kong and Japan. Ireland will be the first major European country to get market access for beef to the Chinese market.

We are working with the Lord Mayor's office on an expected visit by the Lord Mayor of the City of London on 8<sup>th</sup> & 9<sup>th</sup> October.

We supported the Dublin Comic Con festival in the Dublin Conference Centre from 11<sup>th</sup> to 13<sup>th</sup> August.

We are collaborating with the organisers of Connect 17, the two day conference for event organisers to learn about Ireland's meetings and events industry. We are working with the Dublin Convention Bureau on a prominent stand for Dublin at which we will showcase what Dublin City has to offer the business tourist/conference organiser.

Mary Foley

SEO International Relations



### 3. Dublin.ie

Dublin.ie continues to publish three commissioned **articles** per week under the categories of living, working and learning. The articles highlight the people, places and things that make Dublin special to locals and visitors. Over the last number of months articles have been commissioned focusing on Dublin as a UNESCO City of Literature, Bull Island & the Dublin Bay Biosphere and a profile of John Evoy, founder of the Men's Sheds initiative. Sample of these articles include:

- <https://dublin.ie/learning/articles/dublin-citys-comhairle-na-nog/>
- <https://dublin.ie/working/articles/meet-the-dublin-honey-project/>
- <https://dublin.ie/working/articles/meet-a-dubliner-joseph-kinvi-apni-co-founder/>
- <https://dublin.ie/living/articles/meet-a-dubliner-mary-louise-reilly-rugby-player/>

Our **newsletter** issues on a fortnightly basis featuring, upcoming events and festivals, best articles and news stories. We actively promote and encourage users to sign-up to our newsletter over the coming months. Almost 500 people have signed up in the since our first issue last month.

<https://dublin.ie/newsletter>.

We continue feature various events and festivals on our **What's On** section <https://dublin.ie/whats-on/> under different categories across the Dublin region. The Dublin.ie team work closely with the council's Event Unit to ensure all large festivals and events delivered and supported by Dublin City Council are included and promoted on Dublin.ie. Sample of these events include:

- <https://dublin.ie/whats-on/listings/dublin-city-liffey-swim/>
- <https://dublin.ie/whats-on/listings/great-dublin-bike-ride/>
- <https://dublin.ie/whats-on/listings/dublin-fringe-festival/>
- <https://dublin.ie/whats-on/listings/bram-stoker-festival/>

The Dublin.ie team has recently taken responsibility for managing over 30 local Dublin City **domain names**, e.g. ballyfermot.ie, rathmines.ie, drumcondra.ie, etc. These domain names are a valuable asset to the Council and our aim is to generate local content to showcase these Dublin villages on Dublin.ie.

The Dublin.ie unit has identified a need for **Digital Asset Management (DAM)** software which will allow the cataloguing and maintenance of repositories of photos and video files. By applying metadata to these assets, staff are able to group, search, and distribute files more easily than in the current File Manager software. DAM software will be identified with the aim of trialing it in a small number of sections over the coming months.

The Dublin.ie unit supports Age Action in providing training to older persons to develop their ICT skills under the **Getting Started** programme. Training is provided by volunteers who teach the students on a one-to-one in the basics of PC usage, e-mail and the Internet. Training takes place in 19 of the Council's housing complexes for the elderly and local residents are also encouraged to avail of the training facilities. The Dublin.ie unit ensures that the computers and networks are always up and running to avoid disruption to classes. An award ceremony will be held in the Mansion House in November where the Lord Mayor will honor the volunteers and students.

The Dublin.ie staff continues to work with **key partners** in order to promote the attractiveness of the city as an exciting place to learn, work, explore and start a business in. Over the coming months, we intent to identify and engage with a wider range of stakeholders.

#### 4. Local Enterprise Office: Training, Mentoring and Events

##### Trading Online Voucher, Smock Alley, 18<sup>th</sup> July

A Trading Online Voucher training workshop was held in July that was attended by 80 clients. This very popular voucher provides financial assistance to small businesses to develop their e-commerce strategies by creating or enhancing their online presence.

##### Promotion and communication of LEO Dublin City services

###### Dublin Gazette Advertising:

A series of advertising has been run in the Gazette newspaper to create awareness of LEO Dublin and our services. We have placed one advert a month since January, each focusing on a different area of service, with a case study. The final advert in the series is circulation currently and relates to Ireland's Best Young Entrepreneur 2018.



###### LEO E-newsletters:

The LEO e-zine promoting events and providing information on supports offered by the LEO office is circulated to approximately 9,000 people by e-mail each month. Additionally bespoke newsletters are developed on an adhoc basis regarding specific networks/events/grants e.g. in August a newsletter was distributed regarding New Frontiers, an Enterprise Ireland programme aimed at supporting the establishment and growth of technology or knowledge intensive ventures that have the potential to trade internationally and create employment in Ireland.

The e-zine is a valuable promotional tool for the range of events provided to businesses in the city.

### **Dublin City FM**

During September LEO Dublin City will have 3 slots on Dublin City FM to promote grants available via LEO Dublin City and to promote two events that we are supporting, Hard Working Class Heroes 28<sup>th</sup> – 30<sup>th</sup> September, promoting entrepreneurship through music <http://hwch.net/> and Connexions, 29<sup>th</sup> to 1<sup>st</sup> October, concentrating on digital technology, culture and education between France and Ireland <http://www.connexions.ie/>

### **Kick start your own Food Business, 11<sup>th</sup> and 25<sup>th</sup> of September Finnstown House Hotel**

The programme designed to help those with a food idea, or those at a very early stage of starting up a food business (first 24 months) to develop a basic knowledge of what is involved in setting up a food business. The content of the two day programme is designed to provide participants with information which will allow them to avoid the pit falls normally associated with this journey. The programme content assumes that participants have the required business knowledge to run an enterprise e.g. they must already understand the basics of setting up a business, tax compliance rules, creating a business plan etc. The programme is fully booked for September.

### **Building Craft & Design Programme, 27<sup>th</sup> June – 8<sup>th</sup> Nov**

22 ambitious creative enterprises that want to inject new ideas and approaches to product development into their practice, and boost export and growth potential through a series of design led workshops, were selected to participate in the Building Craft & Design Programme. 5 have been selected to progress to Showcase 2018 – House of Leaf, Liadain Aiken, Elements of Action, Kiki Moon and Emer Roberts Design.

### **New Frontiers Phase 2 – ongoing until December**

Participants are receiving intensive support for six months to develop both their own skills and to work up their business proposition. There is full-time participation in workshops, mentoring and regular reviews. With this knowledge, participants can fully detail and validate their business proposition and identify potential customers, sales channels and funding options. Participants receive up to €15,000 in funding, subject to satisfactory performance and development reviews. The aim of this phase is to support the business in the development of an investor-ready business plan.

### **Ireland's Best Young Entrepreneur 2018: Recruitment Process**

Promotion began for [www.IBYE.ie](http://www.IBYE.ie) on 23<sup>rd</sup> June. The competition is open to entrepreneur's aged 18 – 35. There are three categories for entry:

1. Best business idea (pre trading)
2. Best start up (up to 18 months)
3. Best established (+18 months)

Stage 1, applications takes place July through to 29<sup>th</sup> September. Currently Dublin is leading in the recruitment.

### **Lean for Micro: September**

The Lean for Micro is aimed at owners/managers and key staff members of small businesses who wish to gain an introduction to lean concepts and allow them to gain a practical understanding of lean principles by undertaking a focused assignment with expert mentoring support. The next Lean for Micro programme begins in September, being led by LEO Fingal.

### **Accelerate: September 2017**

The Accelerate Management Development programme provides the owner/manager with the management, leadership, business skills and knowledge to achieve sustainability and growth in their business. Companies are presently being shortlisted.

### **Microsoft Business Mentoring Programme: 25<sup>th</sup> September 2017**

Microsoft are putting forward eight of their senior staff with skills in operations, finance, import and export and software engineering to provide one to one mentoring sessions to entrepreneurs or business owners in order to assist them with any issues that have arisen in their start-up company or existing business. This will involve a commitment by the Microsoft staff of two hours a month for four months with a minimum of the initial meeting taking place in Microsoft Offices in Sandymount Industrial Estate. This provides the entrepreneur with access not only to a trained mentor but also to be able to tap in to the expertise that the individuals have accumulated over many years of working in one of the largest multinational technology companies in the world. LEO Dublin City will put forward 6 entrepreneurs, which we are currently recruiting.



### **The National Ploughing Championship, 19<sup>th</sup> – 21<sup>st</sup> September, Scraggan Tullamore Offaly**

Local Enterprise Office Dublin City will take part in the Local Enterprise Village at the National Ploughing Championships. The press release with full details of the event can be accessed at <https://www.localenterprise.ie/News-and-Events/Tanaiste-and-Minister-Breen-unveil-plans-for-Local-Enterprise-Village-at-Ploughing-Championships.html>

Wild by Water will represent LEO Dublin City. Wild by Water, design and produce funky, functional and fashionable bags featuring images of Irish coastal and waterside environments. [www.wildbywater.com](http://www.wildbywater.com) A promotional video is in production for Wild By Water for use over social media leading into the event.

### **National Women's Enterprise Day, 12<sup>th</sup> October**

A day-long event is planned for the The Pavilion at Leopardstown Racecourse on October 12<sup>th</sup>. The theme will be 'Open doors to new markets'.

An Tánaiste will open the event. The day includes session on '*The Thinking Leader*', '*Brexit*' and '*Build Your Digital Audience*', as well as *Meet the Entrepreneur* sessions and a panel discussion. The entrepreneurs in attendance will be:

- Ciara Clancy: Beats Medical [www.beatsmedical.com](http://www.beatsmedical.com)
- Sarah Kiely: Sadies Kitchen [www.sadieskitchen.ie](http://www.sadieskitchen.ie)
- Jeanne Mahony: Hope Beer [www.hopebeer.ie](http://www.hopebeer.ie)
- Julie McLoughlin: Jando Design [www.jandodesigns.com](http://www.jandodesigns.com)

Roisin Hogan from Hiro By Roisin will be the key note speaker. Roisin is a former Food Academy participant (products Super Valu), and was also featured on BBC's *The Apprentice* in 2014, and came 2nd. She's an accountant by training. Further information: [www.hirobyroisin.com](http://www.hirobyroisin.com)

A promotional video is being recorded by LEO Dublin City for Jando Designs on 28<sup>th</sup> August. This will be used online leading into the event.

## LEO Training

A wide range of Training Courses are available for booking on the LEO website. There has been a strong response to the variety of courses provided, that are structured to assist individuals who want to set up a business, and build skills and knowledge that is critical for start up and scaling enterprises. The free Library Talks form a popular part of this programme.

### July

July		
Date	Course	% Full
05/07/2017	Advanced Twitter for Business	40.00%
05/07/2017	Business Advice Clinic	72.00%
11/07/2017	Business Advice Clinic	33.00%
18/07/2017	Trading Online Information	80.00%
19/07/2017	Business Advice Clinic	89.00%
25.07/2017	Business Advice Clinic	55.56%

### August

August		
Date	Course	% Full
02/08/2017	Business Advice Clinic	55.56%
08/08/2017	Business Advice Clinic	38.90%
08/08/2017	Start Your Own Business Course	100.00%
16/08/2017	Business Advice Clinic	55.56%
22/08/2017	Business Advice Clinic	61.11%

### September: Forthcoming

- 02/09/2017 & 12/09/2017: Start Your Own Business Course
- 04/09/2017: Trading Online Voucher Information Session (43 booked already out of 100 places)
- Business Advice Clinics: 5<sup>th</sup>, 13<sup>th</sup>, 9<sup>th</sup> & 27<sup>th</sup>.
- 06/09/2017: Web Analytics
- 07/09/2017: Women's Wear Trend Forecast Autumn/Winter 2018 (Fully booked)
- 11/09/2017: Kick Start Your Food Business (Fully booked)
- 20/09/2017: Taxation for Small Business
- 21/09/2017: Library Talk – Becoming a Successful Entrepreneur
- 28/09/2017: Library Talk – Creating the Best Plan for Your Business

### **Training and Mentoring Survey**

A survey was carried out to ascertain training and mentoring requirements in 2018. Clients from the last 12 months were contacted. A 15% response rate was achieved. Overall satisfaction with services was high and clients found the offerings very good value for money. Feedback received will be used for continued service improvements.

### **5. Local Enterprise Office: Financial Supports**

A meeting of the Evaluations and approvals Committee (EVAC) for Dublin City Local Enterprise Office has not taken place since this SPC last met. The next meeting of the EVAC will take place on September 14<sup>th</sup> and will be reported on to the next meeting of the SPC in November.